

Visibility that changed the project conversation

How independent project information governance strengthened accountability on a \$24 million military medical renovation.

\$24M	3 PHASES	2019
heavy hospital renovation	design-build / initial outfitting	data-management award

THE MISSION

The U.S. Army Corps of Engineers' Little Rock District was managing an FY19 design-build/initial-outfitting project at Mountain Home Air Force Base in Idaho. The work converted inpatient space to outpatient use within an operating hospital.

MySmartPlans received a data-management services award at the beginning of design to manage project information across design, construction, initial outfitting, and closeout.

THE RISK

The government team needed reliable visibility into a complex renovation involving USACE, the Defense Health Agency, the base, designers, quality assurance personnel, and the prime contractor.

Meeting records, supplemental-information reviews, revisions, and closeout materials had to remain complete, current, searchable, and accountable across the project lifecycle.

“MySmartPlans has created visibility where there has not been in the past.”

— Kevin King, USACE Project Manager, Medical Modernization Program, Little Rock District (May 2, 2021)

WHAT MYSMARTPLANS DID

Centralized the record	Audited, organized, and presented project information in one accessible location.
Protected accuracy	Reviewed Project Delivery Team meeting minutes before posting and identified incorrect or omitted information.
Governed review workflows	Managed supplemental-information review and comment sessions and verified requests before reopening them.
Prepared for the full lifecycle	Managed documents spanning design, construction, initial outfitting, and closeout.

THE OUTCOME

From concern to confidence

At the time of the USACE account, the project was approaching the end of phase two of three, remained on schedule, and was under budget.

An administrative contracting officer requested an unannounced site visit because the project was running so smoothly. The visiting government team found only a few minor issues. According to the USACE project manager, participants largely reacted with “wow” and “thank you.”

“Because MySmartPlans audits, organizes and presents project information in one location, the project is saving time and money.”

WHY IT MATTERED

VISIBILITY

A shared, organized source made project information easier for government stakeholders to see and use.

ACCOUNTABILITY

Independent review exposed omissions or inaccuracies before they became accepted project history.

READINESS

Information governance began in design and continued toward a usable closeout record.

THE GOVERNMENT PERSPECTIVE

“MySmartPlans’ performance has exceeded expectations...their service has provided much more.”

Kevin King identified MySmartPlans as one of the primary contributors to the project's ongoing success. His account also credited the resident COR, USACE quality assurance, the base facility manager, the DHA health facility officer, and the contractor team.

THE STANDARD FOR OWNER-CONTROLLED PROJECT INTELLIGENCE

MySmartPlans combines a secure project information environment with dedicated information professionals who verify completeness, organize the record, make documents searchable, maintain current and historical views, and prepare information for long-term use.

For federal owners, the result is more than document storage. It is a governed, traceable project record built to support decisions, oversight, turnover, and operations.

Make the project record an operational advantage.

Schedule an Owner Information Integrity Review
mysmartplans.com

Evidence: USACE award notice W9127S19Q6015 / contract W9127S-19-P6122 (Sept. 20, 2019); Kevin King, USACE Little Rock District, written project account (May 2, 2021); MySmartPlans Getting Started Guide (Oct. 26, 2022). The quoted account reflects project status at the time it was written. MySmartPlans is not implying endorsement by the U.S. Army, USACE, DHA, or the Department of Defense.